# FW047 - Camconnect Pro(AI-Box1) Firmware Update Manual

There are two methods to upgrade the FW, please find the instruction from following chapters.

■FW Upgrade by OTA

1. Tools

■FW Upgrade by Webpage

\* "Browser update MUST unplug/plug power supply" while "internet update, NO NEED to unplug/plug power supply".

# FW Upgrade by OTA

# Power adapter /<br/>Power CordHDMI cable<br/>Ethernet CableMonitorImage: CordImage: Cord<td

### 2. FW Update - Video

1.1 Connect the AI-BOX1 with Power, Monitor and Ethernet.



1.2 Please find the following screen.

CamConnect Processor 192.168.4.42						0
Device Numbers : 1 V Te	esting mode : 💿					
Shure: MXA920						
Supported Devices & Settings	Advanced			Device & Camera Mapping	Mapping Oty.	
Devices : Shure: MXA920	Time To Trigger Preset :	1 Sec		Array No.	Camera	Preset No. *
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	Back to nome Position :	Home		• 5	off	¥ 5
		Apply		• 6	0!!	6
				7	Off	7
				9	off	9
				10	Off	× 10
				11	Off	× 11
				12	Olt	× 12
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Camera Control & Status Resolution : <u>1920/1080</u> V FPS : <u>60</u> V	Add					
VC-TR60	192.168.4.116			PTZ Control	AI Setting	Delete
VC-TR40N	192 168 4 121		•	PTZ Control	AI Setting	Delete
			•••	PTZ Control	AI Setting	Delete
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VC-TR40,AT			•	PTZ Control	AI Setting	Delete
			(	System Setting Video	Output Setting	Start Video Output

1.3 The Firmware update will pops up in seconds.

CamCon	nect Processor	×
	Update Available	
	A newer version of CamConnect Processor is available.	
	Update Now	
	Later	
	Release Notes	

1.4 Please Click [Update Now] to preceed update.



1.5 FW Update will start automatically. (Around 6 minutes taken)



1.6 When FW Update finish, Camconnect Pro will restart and you can check version on upper right corner.

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nure: MXA920					
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Devices : Shure: MXA920	Time To Trigger Preset :	1 Sec 🗸	Array No.	Camera	Preset No.
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# FW Upgrade by Webpage

### 1 Device and Tool Preparation

1.1 Please prepare following devices and tools before FW upgrade.



### 2 Connections

- 2.1 Connecting via switch or router.
- Make sure the IP address range are the same and if possible avoid multiple opened network interface card on PC you are sending FW from.



## 3 FW Update

- 3.1 Open browser and enter the IP address of AI-Box1 in the address bar.
  - You can check the IP address from the [Operation Interface].



- 3.2 Select [System]> [Setting]> [Maintenance]> [Firmware Update] to select firmware file and start updating.
  - Webpage Update function is available after FW version v1.5.6.

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	Devices	Settings								
	Video Output Setting	Device	Ť	Auto Connecti	ion	W	eb User	Maintenance		
۵	System 🔻									
	Network		Eirm	ware Version	v4 0	04	Chool			
	Profiles		Film	Auto Check	VI.0	.51	Gliech	Λ.		
	Settings		Firm	ware Update	r				Upgrade	
Ô	About		Ever	nt Log	Exj	port				
			Rebo	oot	Ret	poot				
			Syst	em Factory	Re	set				
			Conf	figure File	Imj	oort	Export			

3.3 FW download starts(around 5-10 minutes taken), please check the status from HDMI output or webpage, don't unplug the cables and refresh the browser.

CamConnect Processor 192.168.4.103						6 >
Device Numbers : 2 V Testing mode						
Shure: MXA920 Shure: MXA920						n na mana an
Supported Devices & Settings	Advanced			Device & Camera Mapping	Mapping Qty.	
Devices : Shure: MXA920 V	Time To Trigger Preset :	1 Sec 🗸		Array No.	Camera	Preset No.
Device IP : 192.168.11.2	Back To Home Time :	10 Sec 🗸		1	Off	V 1
Port : 2202	Back to Home Camera :	All		2	Off	× 2
Connect : O	Back To Home Position : Home			4	Off	V 4
		Apply		5	Off	80
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		CamConnect Processor				
		Uploading 73.25% -				
Camera Control & Status						
Resolution : 1920*1080 Y FPS : 60 Y						
Device Name						
VC-R30	192.168.4.109		•	PTZ Control	AI Setting	E Delete
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			•10	PTZ Control	AI Setting	Delete
			• 10	PTZ Control	AI Setting	Delete
			•	PTZ Control	AI Setting	Delete
VC-TR60			•	PTZ Control	AI Setting	2 Delete
			•	PTZ Control	AI Setting	E Delete
			•10		AI Setting	Delete
				System Setting	Video Output Setting	Start Video Output
Configure file saveing						

FW047 - Camconnect Pro(AI-Box1) Firmware Update Manual



3.4 After FW update process is complete, the system will be shut down automatically, please power on or re-plug the power adapter when the HDMI output off and the fan is running at a high speed.

\*Note: This message will show around 1-2 minutes, please <u>DO NOT</u> unplug the cables until hearing the fan at a high speed.



# System Initializing...



3.5 Please enter the IP address, login webpage again and check the FW version from [About]> [Version].

